



# Introduction to the Pathology of Disease

## Troubleshooting Tips

### How Do I Enroll in the Course?

Visit the **Introduction to the Pathology of Disease** [course page](#).

To see information about the course, click on the tab **Overview**.

To enroll in the course, click on the tab **Register**, scroll to the bottom of the page, and click the button **Enroll**.

When you enroll, you'll receive multiple emails saying you are enrolled in the individual classes.

### Why Can't I See the Enroll or Take Course Buttons?

These buttons only appear if you have an account in the Learning Portal and are logged into it.

If you are logged in, you will see your name and the words **My Account** and **Log Out** at the top right side of the blue line that stretches along the top of the browser window.

If you see the words **Login to the UNCLCN Learning Portal** and **Register**, you will need to [log in](#) to the Learning Portal if you already have an account. If you do not have an account, you will need to [create an account](#).

### Why Do I Get a Green Error Message?

The green error message indicates a browser caching issue. To correct it, you need to clear your browser's cache, open an incognito/private browser, or use a different browser.

The following links are for instructions to clear a browser cache (*clearing your cache might sign you out of other sites*):

[Chrome](#)

[Firefox](#)

[Safari](#)

### Questions

More issues are addressed in the [FAQ](#).

You may also reach out to me for help if you have any questions or encounter any difficulties regarding the Learning Portal:

**Phone:** (904) 885-2201

**Email:** [jonpowell@unc.edu](mailto:jonpowell@unc.edu)

**Calendar:** [Bookings Calendar](#)